



Australian Government

Australian Skills Quality Authority

REPORT

Audit report: Paradigm Training Group Pty Ltd

RTO number:	41059
CRICOS number:	N/A
Date/s of audit:	10 December 2019
Date report created:	18 December 2019

Organisation details

Organisation's legal name:	Paradigm Training Group Pty Ltd
Trading name/s:	Paradigm Maritime College
RTO number:	41059
CRICOS number:	N/A

Audit team

Lead auditor:	Jen Adlington
Auditor/s:	Stephen Murphy

Audit details

Application number/s:	RENVET0004676
Audit number/s:	AUDREC0009866
Audit reason/s:	Application - Renewal
Address of site/s visited:	1 Boatworks Dr COOMERA QLD 4209 Australia
Date/s of audit:	10 December 2019
Organisation's contact for audit:	Julianne Zalite Chief Executive Officer julie@paradigmtraining.com.au 0754702851

Original finding at time of audit

Audit finding: Compliant

Report completed by: Jen Adlington

Practice	Standards for RTOs	Finding
Marketing/Recruitment Practices	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.26, 1.13, 1.14, 1.16	Compliant
Completion	3.1	Compliant

*Indicates a non-compliant clause

Background

Summary of organisation and management structure:

- Paradigm Training Group Pty Ltd was first registered in 2014 as a registered training organisation. The organisational structure consists of three directors, Julianne Zalite, Ricky Burkett and Andris Zalite and is supported by administration and marketing teams. The organisation has recently moved its operations to the Coomera Marine Precinct. The training organisation is recognised as a preferred provider for the Australian Border Force, Marine Safety Qld, Port of Brisbane, Brisbane and GC Water Police, GCCC and Gold Coast Waterways.

Scope of organisation's registration:

- BSB30115 Certificate III in Business
- BSB41419 Certificate IV in Work Health and Safety
- BSB50215 Diploma of Business
- BSB51918 Diploma of Leadership and Management
- MAR10418 Certificate I in Maritime Operations (Coxswain Grade 2 Near Coastal)
- MAR20318 Certificate II in Maritime Operations (Coxswain Grade 1 Near Coastal)
- MAR20418 Certificate II in Maritime Operations (Marine Engine Driver Grade 3 Near Coastal)
- MAR30818 Certificate II in Maritime Operations (Marine Engine Driver Grade 2 Near Coastal)
- MAR30918 Certificate III in Maritime Operations (Master up to 24 metres Near Coastal)
- HLTAID001 Provide cardiopulmonary resuscitation
- HLTAID003 Provide first aid

Suburb and state of all delivery sites:

- Boatworks, Coomera Marine Precinct, Queensland

Third party usage:

- The organisation does not use any third parties

Core clients/target groups:

- Experienced individuals currently working in the maritime industry
- Individuals who own vessels (boats) aiming to gain additional skills over and above a recreational boating licence
- New entrants to the industry

Training Revenue (Funded or fee for service):

- Certificate 3 Guarantee
- User Choice (Traineeships & Apprenticeships)
- VETIS
- Fee for service

Total number of current enrolments in the organisation as at audit date: 87

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.

- Information provided directly by Paradigm Training Group Pty Ltd to ASQA.
- Existing information and records held by ASQA concerning Paradigm Training Group Pty Ltd.
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Paradigm Training Group Pty Ltd conducted on 10 December 2019.
- Other publicly available information - including but not limited to, information published on the organisation's and third-party websites.

Audit Sample

Training Products	Mode/s of delivery/assessment*	Current enrolments
<i>HLTAID001 Provide cardiopulmonary resuscitation</i>	Face to face	0
<i>HLTAID003 Provide first aid</i>	Face to face	11
<i>MAR20318 Certificate II in Maritime Operations (Coxswain Grade 1 Near Coastal)</i>	Face to face	32
<i>MAR30918 Certificate III in Maritime Operations (Master up to 24 metres Near Coastal)</i>	Face to face	35
<i>BSB41419 Certificate IV in Work Health and Safety</i>	Face to face	0
<i>BSB50215 Diploma of Business</i>	Face to face	0
<i>BSB51918 Diploma of Leadership and Management</i>	Face to face	0

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Julianne Zalite	CEO	All
Robert Legat	Legal representative	N/A
Ricky Burkett	Director	All
Douglas Kent	Trainer/Assessor	HLT, MAR
Don Power	Trainer/Assessor	BSB

About this Report

This report details findings against the *Standards for Registered Training Organisations (RTOs) 2015* (Standards for RTOs). If non-compliance has been identified, this report describes evidence of the non-compliance.

Where non-compliance has been identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners

Original action required by Organisation

Paradigm Group Training Pty Ltd has met all requirements for the Standards for RTO's 2015.

